

Terms & Conditions

Dr. HJ Briel Inc., trading as Dr. Briel & Bester

1. Name of Company

Dr. HJ Briel Inc., trading as Dr. Briel & Bester.

2. Place of Business

The office of Dr. Briel & Bester Medical Practice is situated at:
34 Lategan Street, St Helena, Welkom.

3. Statement of Purpose

The practice provides personalized patient care with private GP services.

4. Registration

- All patients of Dr. Briel & Bester Medical Practice must register before they are able to see a doctor or use any of the services.
 - Patients may also be registered with another general practitioner at the same time.
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5. Fees and Payment

- Fees are charged based on the time spent or likely to be spent in dealing with care, as well as the stock and consumables used.
 - This may include time spent on:
 - Researching medical matters
 - Making and receiving telephone calls
 - Briefing and discussing outcomes with relevant specialists
 - Full details of the fee structure are available at the surgery.
 - Fees are subject to change without notice.
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6. Payment Terms

- All cash payments must be made before a consultation with the doctor.
 - Fees do not include prescribed medicine.
 - In the case where a patient's medical aid/insurance does not cover the full fee, the patient will be liable for the remaining balance as stipulated in the cash-fees document.
 - Accepted payment methods include:
 - Credit/debit cards
 - Cash
 - Payments can be made in person at reception before and after appointments (should extra stock be used).
 - A receipt will be provided for all payments.
 - Further treatment will only be offered at the discretion of the doctor for patients with outstanding accounts.
 - It is the patient's responsibility to inform the doctor of any changes to:
 - Medical aid
 - Address
 - Contact detailsand any other relevant information as captured during the first consultation.
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7. Booking and Cancellation Policy

- By booking an appointment, patients are reserving the doctor's time exclusively for their treatment/consultation/advice.
 - We require at least 4 hours' notice for the cancellation of any appointment to avoid incurring the full cost of the booked appointment.
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8. Telephone / Electronic Consultation

- Telephone advice from the doctor is offered only to registered practice members.
 - For new problems, registered patients will be routinely advised to make an in-person appointment with the doctor.
 - Telehealth consent must be reviewed prior to any remote consultation.
 - For more information, please refer to the Telehealth Guidelines in Booklet 10 of the Guidelines for Good Practice in the Healthcare Professions, published by the Health Professions Council of South Africa.
 - In certain circumstances, the doctor may offer telephone advice for new episodes, and these consultations will be chargeable.
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9. Telephonic & Electronic Prescription

- A fee is applicable for any prescription authorized over the telephone or communicated electronically.
 - For more information, please refer to the Telehealth Guidelines in Booklet 10 of the Guidelines for Good Practice in the Healthcare Professions, published by the Health Professions Council of South Africa.
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10. Communication and Confidentiality

- Patients should inform the doctors if they have any preferences regarding the method of communication.
 - We adhere to strict confidentiality standards.
 - All typing, photocopying, and preparation of reports are carried out internally on the premises.
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11. Regulation

- We are fully registered with the Health Professions Council of South Africa.
 - We are required to comply with the principles and values of good practice as laid down by the Council.
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By providing this document, we aim to ensure a clear understanding of our terms and conditions for the services rendered at **Dr. Briel & Bester Medical Practice**.

For more info, look on the webpage to follow links.
